

## .AU DOMAIN NAME PASSWORD RECOVERY FORM



This form relates specifically to your password for your account.

Please complete this form if you are unable to complete the below online:

- Forgotten your .AU domain name password
- Need to update your email address for your account

This form can only be **completed by the .AU domain name registrant**, with authentication details supplied in order for the request to be processed.

### **.AU Domain Registrant Details**

.AU Domain Name: \_\_\_\_\_

Registrant Name: \_\_\_\_\_

Registrant Email: \_\_\_\_\_

Company / Business / Organisation name: \_\_\_\_\_

I am a:

Business / Sole Trader – ABN: \_\_\_\_\_

Registered Company – ACN: \_\_\_\_\_

Sole Trader w/ Business Name – BN: \_\_\_\_\_

Other (incl. Charity) Registration Details: \_\_\_\_\_

### **What we require**

a) Copy of a photo ID of the requestor, AND

b) Copy of certificate of business/company registration, OR

c) ABR/ASIC extract showing requestor is director or otherwise owns the entity

Your Signature: \_\_\_\_\_

Date: \_\_\_\_\_

I wish to have the Registrant email address changed to: \_\_\_\_\_

I wish to have the EPP code for the .AU domain emailed to this address:  Yes /  No

Once you have completed this form you can send it to us by:

FAX: +61 2 8580 6251

EMAIL: [dps@melbourneit.com.au](mailto:dps@melbourneit.com.au)

POST: PO Box 270, Broadway NSW 2007 (ATTN: Melbourne IT DPS Domains Team)

Full details of this recovery process, including 'how long will it take' are available online at:  
<http://support.melbourneit.com.au/articles/help/What-is-my-domain-password-EPP-auth/>